

MEDICAID TASK FORCE QUARTERLY CONVENING

Monday, July 20, 2026

Agenda

I. Welcome & Introduction to Coordinator

II. Medicaid Updates

- Work Requirements
- October 1st Changes

III. Discussion

- Support for individuals impacted by October 1st changes

IV. Task Force Updates

- Name
- Communication plan
- Workgroup restructure

V. Workgroup Updates

New Coordinator

Katie Jourdan, MPH, CHES

Medicaid Updates

- Work Requirements
- October 1st Changes

Medicaid Updates: Work Requirements

MDHHS Outreach Strategy

Multi channel strategy that focuses on Healthy Michigan Plan (HMP) beneficiaries

- MDHHS Letter
- Media Campaign
- Direct Outreach
- Beneficiary Flyer



MDHHS Letter

- To all HMP members
- Core message: **Explain work requirements, exceptions and reporting.**
- Support needed: Letter will *not* yet include information about specific actions needed. Constituents may call with questions or concerns. **Watch for future more detailed communications from MDHHS re:renewals**
- *September*

Date _____

FIRST NAME LAST NAME
ADDRESS
ADDRESS LINE 2
CITY STATE, ZIP CODE ZIP PLUS 4

Dear _____ :

Para ver esta carta en español, visite michigan.gov/medicaid
للاطلاع على هذه الرسالة باللغة العربية، زر الموقع الإلكتروني michigan.gov/medicaid

Medicaid Eligibility Changes for Some Non-citizens

This letter explains new federal rules that could affect your Medicaid coverage. These changes depend on your immigration status.

This letter does not automatically mean your coverage will change. Some people will keep full Medicaid coverage. Others will move to Emergency Services Only (ESO) coverage.

This notice gives general information. **If your coverage is changing, you will get a notice with details specific to your case.** These changes start on **October 1, 2026**. You do not need to do anything today.

Who will keep full Medicaid coverage?

These groups will still be eligible for full Medicaid benefits:

- Lawful permanent residents (LPRs) after the 5-year waiting period.
- Cuban/Haitian entrants.
- Compacts of Free Association (COFA) migrants.
- Pregnant individuals.
- Children under the age of 21.

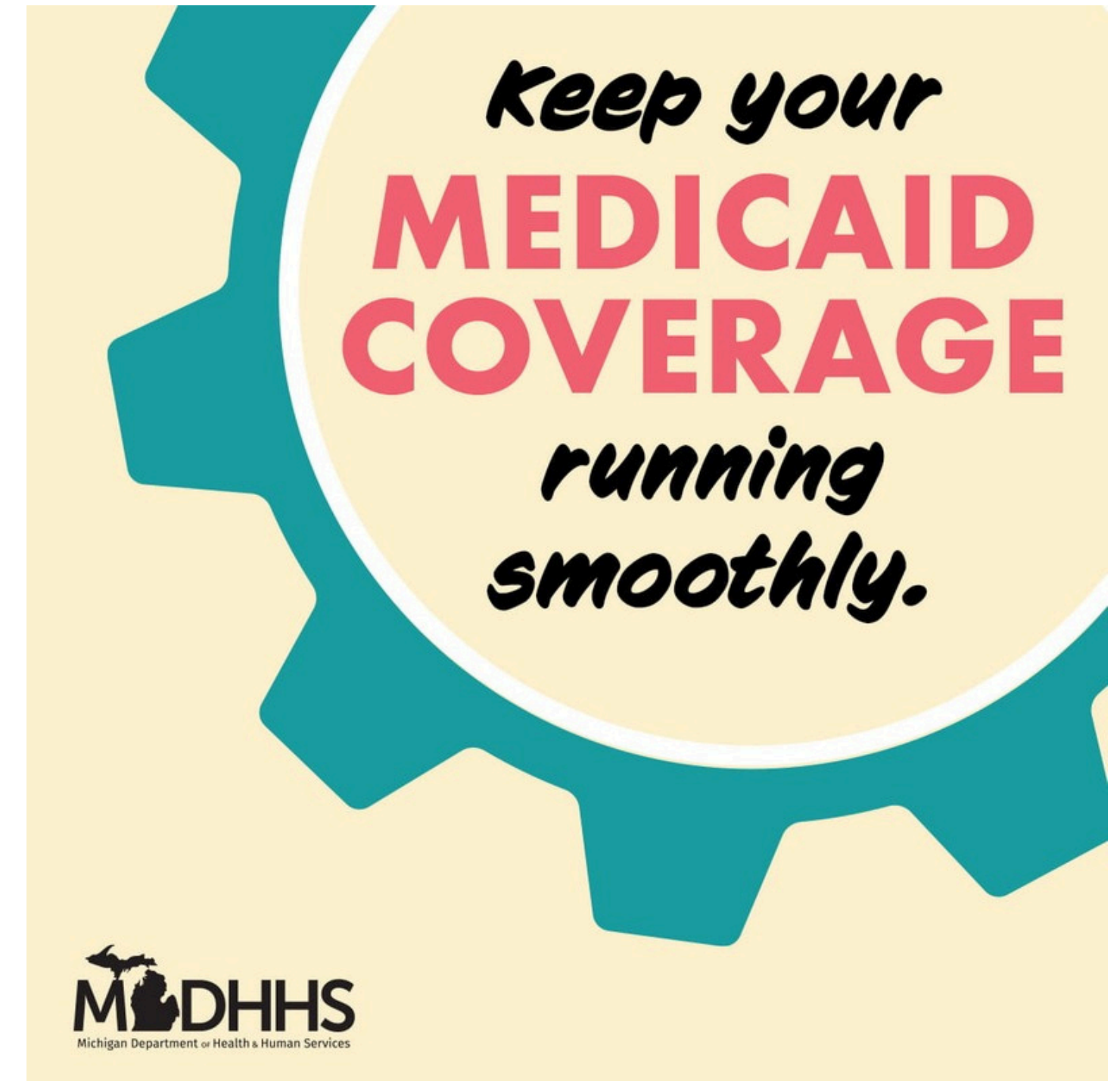
CAPITOL COMMONS CENTER • P.O. BOX 30752 • LANSING, MICHIGAN 48909-7979
www.michigan.gov/mdhhs • 800-642-3195

B 26-02

Similar Work Requirement Letter Coming

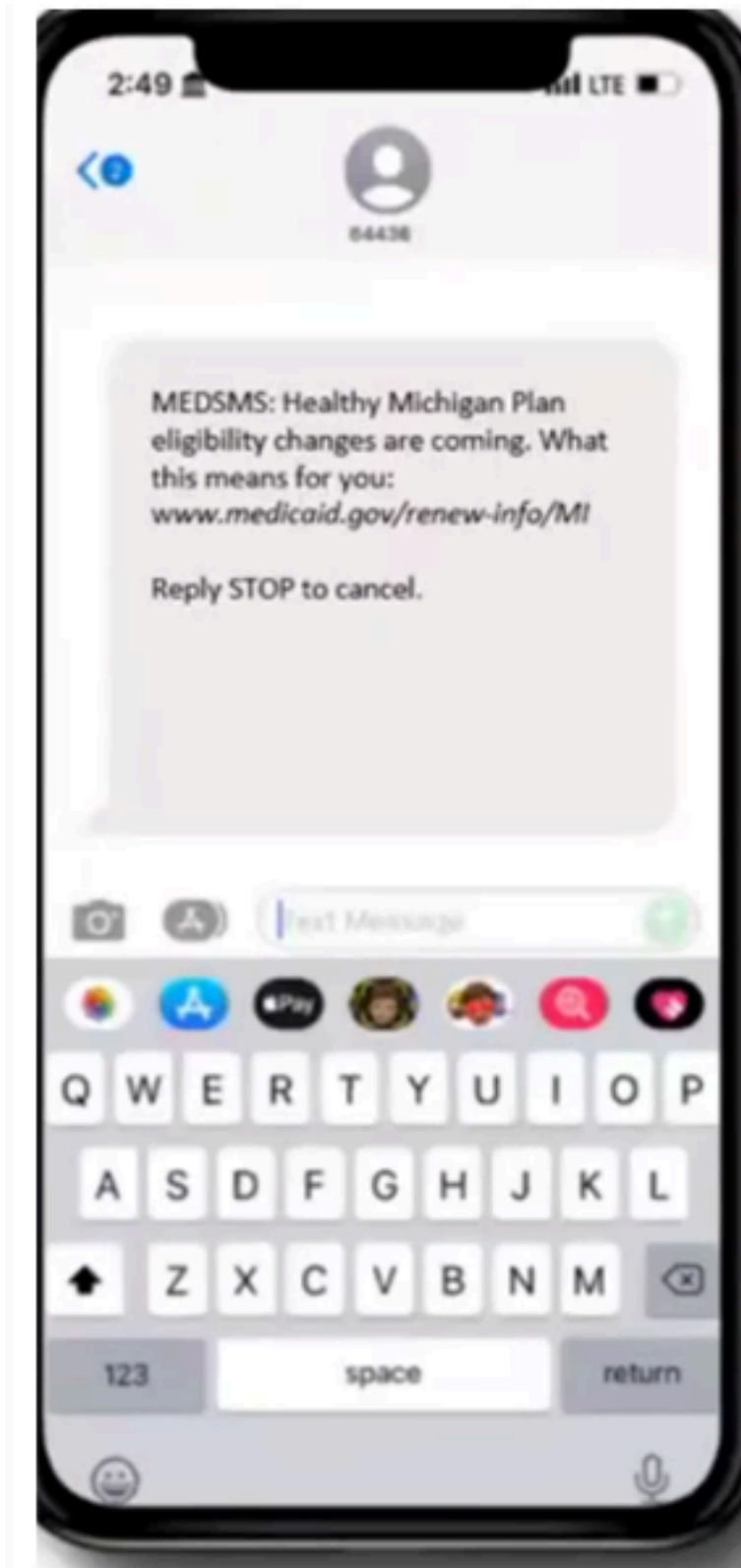
Media Campaign (Social)

- For general public and HMP members
- Core message: **Work requirements are coming and renewal timelines are changing. Learn more at Michigan.gov/HMP**
- Support Needed: Constituents may call with questions. No action is needed yet, but watch for **communications from MDHHS.**
- Campaign underway



Direct Outreach

- Text and email to MHP members from **Centers for Medicaid & Medicare Services**
- Core Message: **Eligibility changes are coming. What does this mean for you?**
- Support needed: Constituents may call with questions. **Texts will come from 633767 (MEDSMS); emails from no-reply@info.medicaid.gov.**
- July 1-August 24



Beneficiary Flyer

- For all HMP members
- Core Message: **Changes are coming, some may be exempt, watch for information from MDHHS, keep contact info up to date in MI Bridges.**
- Support Needed: Constituents may call with questions. No action is needed yet, but **watch for communications from MDHHS.**
- Underway



Work Requirements
and Six-Month Renewals
Michigan Medicaid's Healthy Michigan Plan

Starting **Jan. 1, 2027**, federal law requires some people with Medicaid health care coverage through the Healthy Michigan Plan (HMP) to work or do other approved activities for at least **80 hours** in at least one of the six months leading up to their renewal. Most HMP members will also now be required to renew coverage every six months. **If they do not meet these requirements, HMP members may lose coverage.**

Many people that need to meet new work requirements may already be doing so through work, school or other approved activities, and some others may qualify for an exemption. If your coverage is changing, you will receive a letter in the mail with information specific to your case before any changes take effect.

Six-month renewals

Most people with HMP coverage will need to renew their coverage every six months instead of annually. MDHHS will notify you if information is needed to complete your renewal. Missing deadlines to provide requested information could result in a loss of coverage.





You must report work or other activities if you:

- Are between the ages 19 and 64 and have Medicaid health care coverage through the Healthy Michigan Plan.
- Don't have a reason to be exempt or excused from the new requirements.





Do you need to report?

The Michigan Department of Health and Human Services (MDHHS) will first check information it already has to see if someone is exempt or already meeting the work requirements. You will be contacted if more information is needed.



When must you meet work requirements?

If you already have HMP coverage, you must meet the requirement in at least one of the six months leading up to your renewal. If you are applying for HMP, you must meet the requirement in the month before coverage begins.

You may be exempt or excused from reporting if you are:

- Pregnant or up to 12 months after giving birth.
- A foster or former foster youth under 26 years old.
- American Indian or Alaska Native.
- A veteran with a rated disability of 100%.
- A person with complex health needs that limit their ability to participate in required activities (medically frail).
- A person in substance use treatment.
- Already subject to work requirements for Temporary Assistance for Needy Families, known in Michigan as the Family Independence Program.
- Already subject to work requirements for Supplemental Nutrition Assistance Program.
- A parent or caregiver of a dependent child 13 or younger.
- A parent or caregiver of a person with a disability.
- Recently released from jail or prison.

Type of work or activities that qualify:

Unless you are exempt, you must complete 80 hours of work or other activities in one of the six months leading to your HMP renewal. You may use any combination of these activities to meet the requirement:

- Working a job.
- Going to school.
- Job training.
- Volunteering or doing community service.

You can also meet the requirement if you have verified income of \$580 or more a month.

To learn more about these requirements, visit [HealthMichiganPlan.org](https://www.healthmichiganplan.org) or scan the QR code.



Steps you can take to prepare for these changes:

- Make sure your address, phone number and email are up to date at [Michigan.gov/MIbridges](https://www.Michigan.gov/MIbridges).
- Report any changes that may affect your coverage by visiting [Michigan.gov/MIbridges](https://www.Michigan.gov/MIbridges) and using the "Report My Changes" function. These changes could include the birth of a child, death, marriage or divorce, or a change in income. You may also contact your local office to report these changes.
- Watch email, texts and mail for messages from MDHHS.
- If you receive paperwork from MDHHS, please complete, sign and return it by the specified deadline, along with any requested documents.
- Continue to check [HealthyMichiganPlan.org](https://www.HealthyMichiganPlan.org) for updates. Information will be posted as it becomes available.

Beneficiary Help Line

For questions or problems, or help with translation, call the Beneficiary Help Line at 1-800-642-3195 (TTY 1-866-501-5656).

Si tiene preguntas o problemas o necesita ayuda para traducir, llame a la Línea de ayuda al beneficiario al 1-800-642-3195 (Número de TTY 1-866-501-5656).

للاستشارة أو المشاكاة، أو للحصول على الترجماء يرجى الاتصال بالمساعدة في بخط مساعدة المستفيدين على الرقم 1-800-642-3195 (الهاتف النصي: (TTY)1-866-501-5656)

MDHHS-Pub-2449 (6/26) The Michigan Department of Health and Human Services (MDHHS) does not discriminate against any individual or group on the basis of race, national origin, color, sex, disability, religion, age, height, weight, familial status, partisan considerations, or genetic information. Sex-based discrimination includes, but is not limited to, discrimination based on sexual orientation, gender identity, gender expression, sex characteristics, and pregnancy.

Call to Action

- **Share Basic Information in the Community: Keep MI Bridges Current**
 - Share existing outreach materials from MDHHS Partner Toolkit
 - Customize your own outreach materials (CookCounty) or contact olivia.pina@kentcountymi.gov to create a flyer
 - Engage marketing teams
- **Utilize Data**
 - Reference existing data to understand where targeted outreach is needed and what languages to translate materials into



Why is MDHHS making these changes?

The Michigan Department of Health and Human Services (MDHHS) is making these changes because of a law called H.R. 1, also known as the One Big Beautiful Bill Act, that was passed by Congress and signed by President Trump July 4, 2025. H.R. 1 adds restrictions to how Medicaid and SNAP work across the nation, including in Michigan.

What can I do to prepare for these changes?

Here are steps you must take now to be ready:

- Make sure your address, phone number and email are up to date at [Michigan.gov/MIBridges](https://michigan.gov/MIBridges).
- Verify your **identity** in MI Bridges to view benefits, letters and appointments, report changes and renew benefits.
- If you receive paperwork from MDHHS, please complete, sign and return it by the specified deadline, along with any requested documents. Watch your



CHANGES TO MEDICAID ARE COMING.

**You can still get health coverage
and renew your plan.**



Medicaid
GET THE
FACTS

[GetMedicaidFacts.com](https://getmedicaidfacts.com)

https://newmibridges.michigan.gov/s/isd-help-report-changes?language=en_US



Changes to Medicaid and Supplemental Nutrition Assistance Program (SNAP)

This is to inform you about changes that could affect your benefits. Changes began to take effect in fall 2025. It is important that you take an active role now to prepare for what will happen in the near future.



Provision	Who is Affected	Implementation
Immigrant Eligibility: certain lawfully present non-citizens may no longer qualify for Medicaid coverage beyond emergency care.	Medicaid beneficiaries including refugees, those granted asylum, as well as certain other lawfully residing non-citizens.	October 2026
Work Requirements: many adults covered will need to show proof of work.	Healthy Michigan Plan beneficiaries.	January 2027
Renewals: coverage will need to be renewed every six months.	Healthy Michigan Plan beneficiaries.	January 2027
Retroactive Coverage: only available for one to two months depending on program.	All Medicaid beneficiaries.	January 2027
Cost Sharing: may increase if beneficiaries make more than 100% of Federal Poverty Level.	Healthy Michigan Plan beneficiaries.	October 2028

Medicaid Updates: October 1 Changes

Beginning October 1, 2026, federal Medicaid eligibility rules will change for some non-citizens.

- These changes do not affect all Medicaid members.
- The changes only affect certain immigration statuses.
- Depending on immigration status, individuals will either:
 - Continue receiving full Medicaid coverage, or
- Transition to Emergency Services Only (ESO) coverage.



What is Changing

Non-Citizen Eligibility

Beginning **October 1, 2026**, some people who are legally residing in the U.S., but are not citizens, will not qualify for full Medicaid Coverage

Remains Eligible

- Lawfully permanent residents
 - green card, 5+ years in U.S.
- Cuban/Haitian Entrants
- Compact of Free Association Migrants (citizens of the Marshall Islands, Micronesia, and Palau)

No Longer Eligible

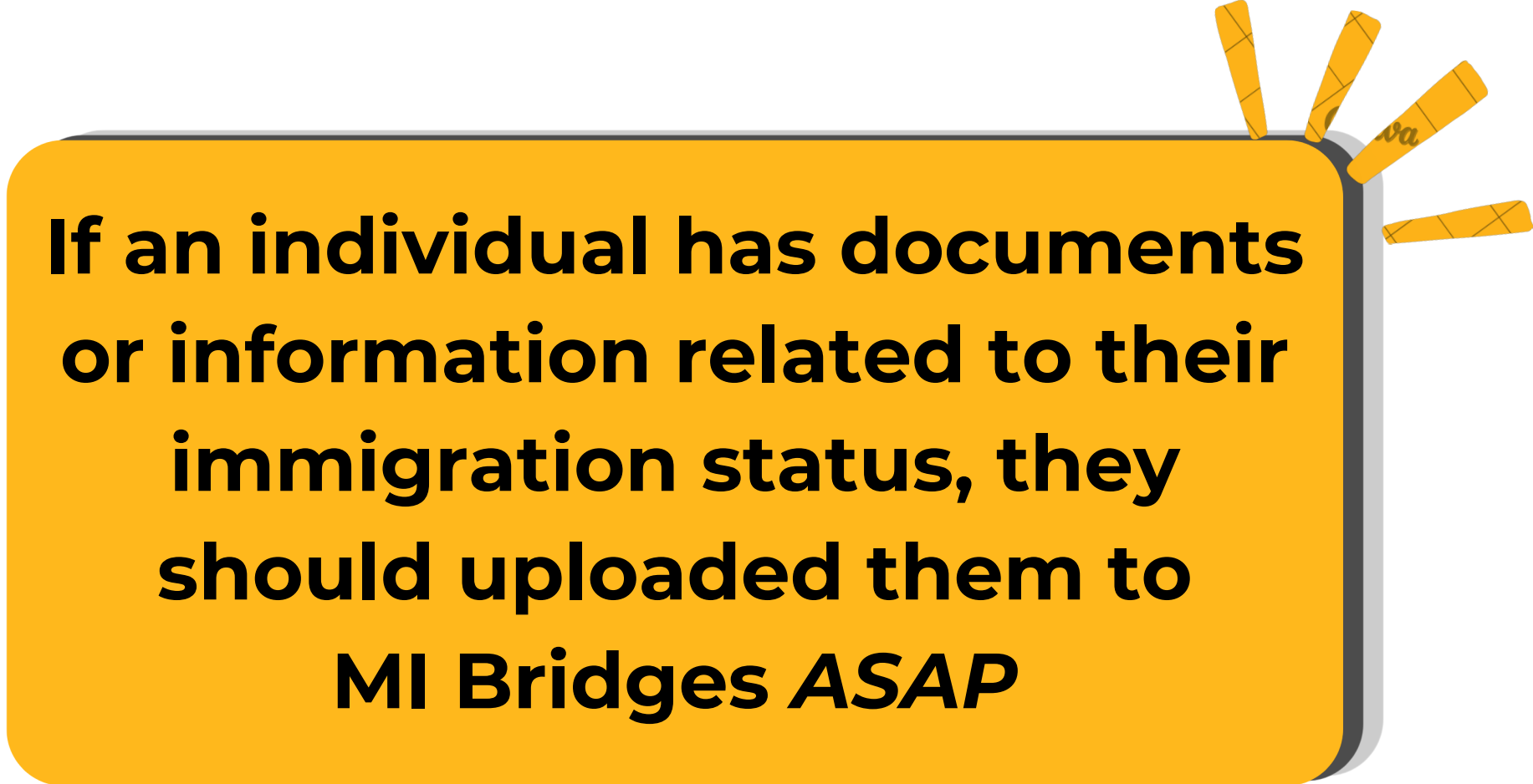
- Refugees
- Humanitarian parolees
- Asylum grantees
- Certain abused spouses and children
- Victims of human trafficking

Eligibility & Access

Emergency Services Only (ESO)

Coverage includes treatment for emergency medical conditions i.e., severe symptoms that require immediate medical attention to prevent serious harm

- ✔ Emergency Medical Conditions
- ✘ Preventative Care
- ✘ Primary Care
- ✘ Chronic Disease Management
- ✘ Most Prescription Medications



If an individual has documents or information related to their immigration status, they should upload them to MI Bridges ASAP

What We Know

- **Public webpage explaining the October 1st changes**
- **Confirmation of which immigration groups will continue receiving care**
- **Members affected by the change will receive written notification**
 - coverage changes, transition to EOS, effective date, appeal rights, next steps
- **Member notices are beginning to be distributed**
 - Did not explain that many legal permanent residents who entered the states under humanitarian immigration pathways are exempt from the 5-year bar
 - (current) Limited availability in multiple languages
 - OGM is working with MDHHS to improve language and clarity of the notices
(Amharic, Arabic, Bengali, Bosnian, Burmese, Farsi, French, Haitian Creole, Hindi, Kinyarwanda, Kirundi, Korean, Mandarin, Nepali, Pashto, +

Unknown

- Specifics for some outreach timelines
- Operational/Technical questions i.e.,
 - clarity on 5 year waiting period
 - specific forms/documentation that members will be required to submit
- In depth/technical training for support staff
- Clarity on “no longer eligible” i.e.,

Questions Submission Form

The questions you submit will help inform future FAQs, informational materials, and webinars for both community partners and members.

Next Steps

Messages to Share

- Update mailing address in MI Bridges
- Watch for letters
- Respond quickly if document is received
- Work with a navigator or caseworker if they receive a notice
- Medicaid eligibility is determined individually

Opportunities

- Provider communication
- Post flyers (social media, front desk, tabling events, entrances, community events)
- Help prepare staff who assist with enrollment (if applicable)
- Targeted outreach based on data
- Share pathways to care should someone be moved to ESO

Next Steps

- Engage with local MDHHS offices; some are providing webinars and resources regarding HRI changes in the absence of state guidance from MDHHS.
"Haught, Aley (DHHS)" HaughtA@michigan.gov, refugee-specific manager at the Kent County Office.
- Send questions and concerns to your Regional Community Collaborative (Welcome Plan). OGM is utilizing the RCC channels to receive information from the community about HRI changes and putting it into resources being developed. This is the most efficient and equitable way have to receive and give communication.

Oasis of Hope Center

📍 522 Leonard St NW
Grand Rapids, MI 49504

☎ (616) 451-8868

Free medical care for
adults without insurance.



Network180

(Kent County Mental Health)

📍 790 Fuller Ave NE
Grand Rapids, MI 49503

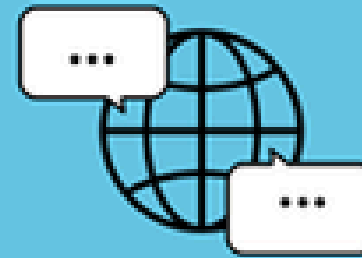
☎ (616) 336-3909



Family Outreach Center

📍 Multiple locations in Kent
County:
[focr.org/our-services-
overview](http://focr.org/our-services-overview)

☎ (616) 247-3815



Language Help

Many Clinics offer
interpreters or
Spanish-speaking
staff. Ask for
language help when
you call.



NEED HELP RIGHT NOW?

☎ Suicide & Crisis Lifeline

Call or text 988.
Available 24 hours a day.

☎ Network180 Crisis Line

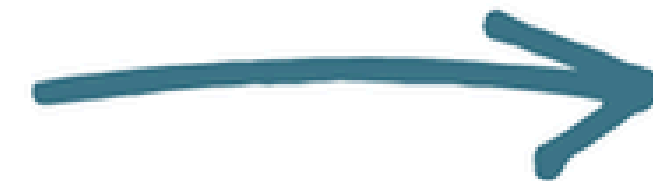
Call (616) 336-3909
Available 24 hours a day.

Need Health Care but Don't Have Insurance?

Help is Available!

*The clinics listed here
serve people without
insurance.*

*Most offer free care
based on your income.*



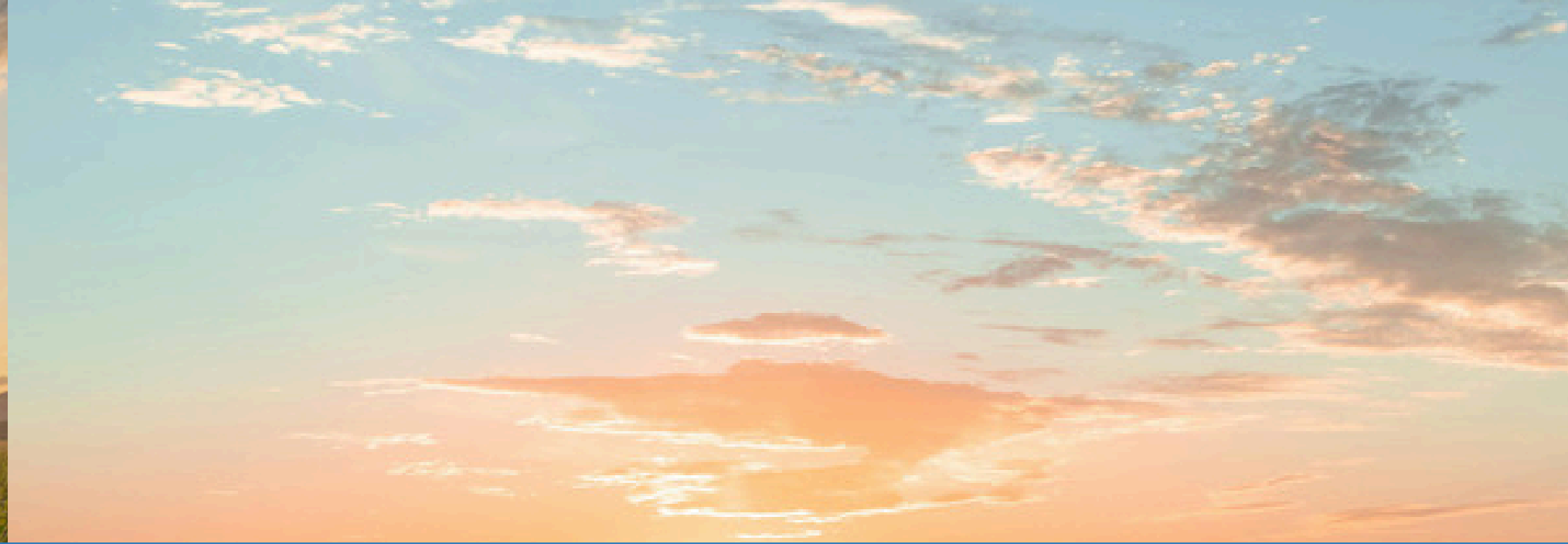
Discussion

- Name
- Organization
- Role
- How will your organization be supporting individuals impacted by October 1st changes?

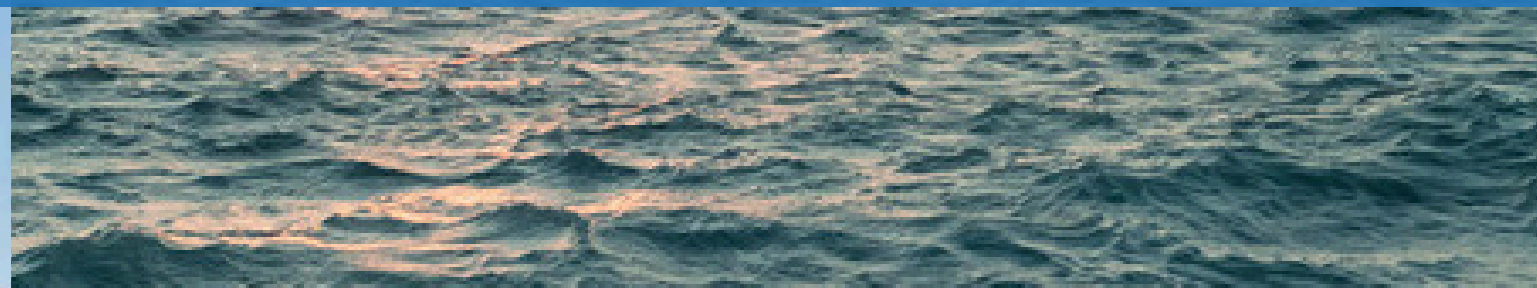
Task Force Updates

Co

- Name
- RWJF Grant - Guest Speaker
- Communications Plan
- Workgroup Restructuring



West Michigan Medicaid Task Force



Communications Plan Update

Internal:

Orgs and leaders responsible for coordinating, developing, and disseminating task force communications.

Audience	What do they want?
Convening Team	Primary Communication Channels: Email, virtual meeting, face-to-face, shared project spaces What are their goals? Get medicaid information to the people who need it, in a timely, efficient, and supportive way. They want the right people in the room.
Task Force Members	Primary Communication Channels: Email, virtual meeting, face-to-face, shared project spaces What are their goals? Support the sharing of medicaid information throughout West Michigan. They have an interest in supporting community members to maintain their coverage.
Healthcare Systems and Clinical Partners	Primary Communication Channels: Roundtables (virtual or in-person), health system newsletters What are their goals? They want to know how medicaid changes will affect their system and their patients.

Community and Stakeholder:

Community audiences and partner orgs that receive, amplify, or act on information produced by the Task Force.

Audience	What do they want?
Medicaid Beneficiaries	Primary Communication Channels: Text, phone call, mail, social media What are their goals? To keep their coverage by aligning with the new requirements for medicaid.
Community Based Organizations	Primary Communication Channels: Newsletter email, forum (virtual/in-person), toolkits, webinars What are their goals? Support clients affected by Medicaid changes by sharing accurate information, making referrals, and connecting individuals to trusted enrollment assistance.
External Health Care Providers	Primary Communication Channels: Roundtables (virtual or in-person), health system newsletters What are their goals? They want to know how medicaid changes will affect their system and their patients.
County Commissioners and Leaders	Primary Communication Channels: Formal Memo, email, phone call What are their goals? Understand the landscape of medicaid coverage for their constituents. They have a unique interest in funding allocations and local equity barriers.
West Michigan Media	Primary Communication Channels: Press release, email(?) What are their goals? Get viewers by showing worthwhile media coverage.
Funders	Primary Communication Channels: Impact Reports What are their goals? They want to know how their funding would make an impact.

Communication Strategies

Audience Type	Audience	Communication Activity	Primary Channels	Objective	Frequency	Lead
Leadership	Convening Team	Leadership coordination and project management	Shared Drive, bi-weekly meetings, email	Coordinate decision-making, monitor progress, remove barriers, approve key messaging	Bi-weekly	Co-chairs and Project Coordinator
Leadership	Convening Team	Strategic Updates	Dashboards, workplans, reports	Monitor deliverables, funding, and campaign progress	Monthly	Project Coordinator
Leadership	Convening Team	Monthly Editorial Meeting	At a bi-weekly meeting	To discuss state/federal changes, identify emerging community questions, decide newsletter and webinar topics, approve website updates, coordinate messages	Monthly	Convening Team
Implementation Partners	Task Force Members	Monthly Task Force Newsletter	Email	Share Medicaid updates, workgroup highlights, upcoming deadlines, and opportunities for action	Monthly	Project Coordinator
Implementation Partners	Task Force Members	Quarterly Task Force Meetings	In-person, Hybrid?	Share progress, strengthen collaboration, and align workgroups	Quarterly	Project Coordinator and Co-chairs
Implementation Partners	Workgroups	Workgroup Meetings	Virtual Meetings, shared documents	Advance workgroup priorities and develop deliverables	Monthly	Workgroup Co-chairs

Communication Strategies

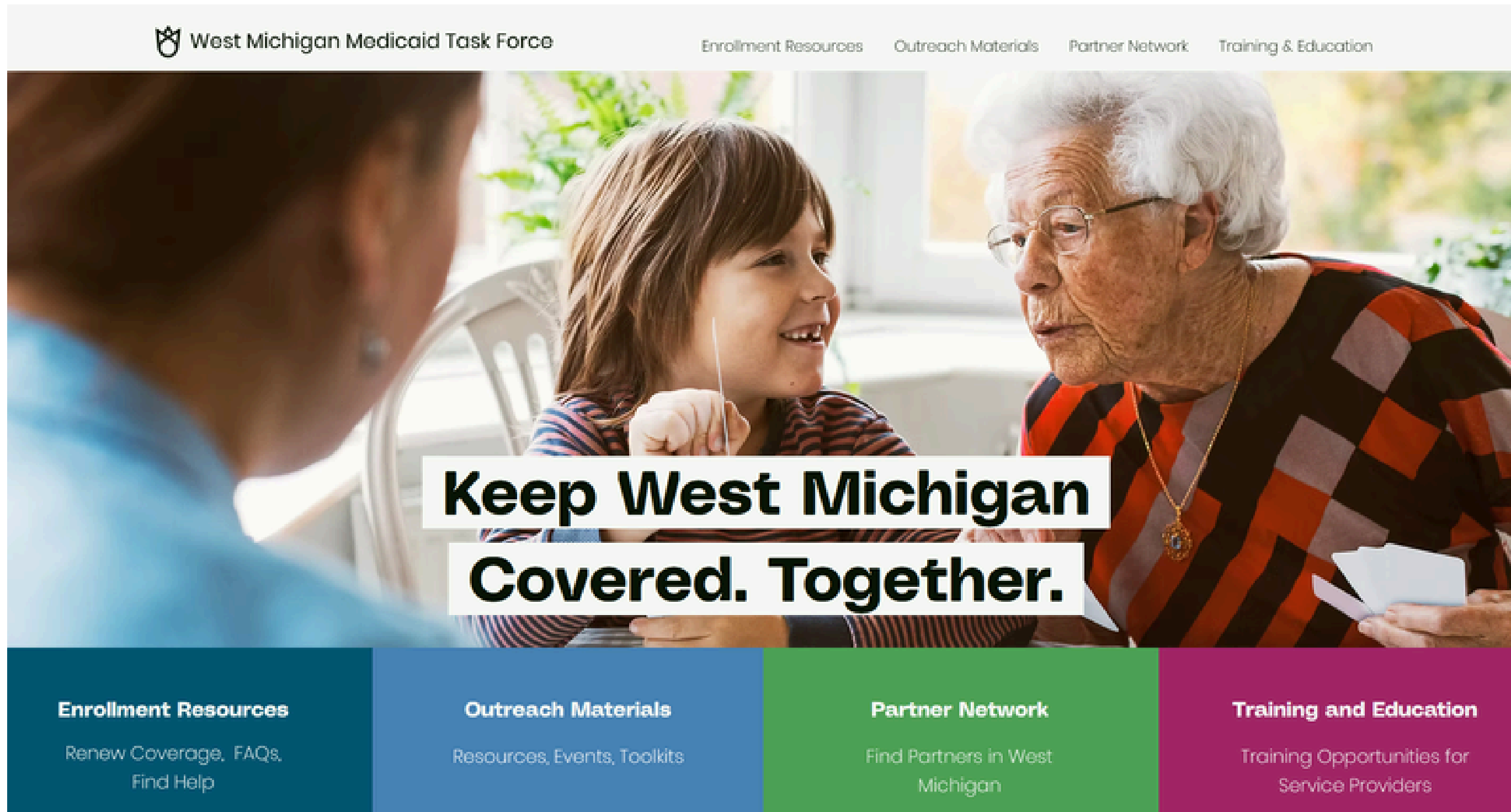
Audience Type	Audience	Communication Activity	Primary Channels	Objective	Frequency	Lead
Implementation Partners	Workgroups	Workgroup Meetings	Virtual Meetings, shared documents	Advance workgroup priorities and develop deliverables	Monthly	Workgroup Co-chairs
Implementation Partners	Healthcare System Partners	Monthly Education Webinar	Webinar	Prepare providers for policy changes and connect them with	Monthly	Project Coordinator & Subject Matter
				community resources		Experts
Implementation Partners	Healthcare System Partners	Resource Toolkit	Website, downloadable materials	Provide patient education materials, referral resources, and implementation guidance	Update as needed	Outreach Workgroup and Project Coordinator
Influencers & Decision Makers	County Commissioners and Local Leaders	Executive Briefings	Email, one-page memos, presentations	Increase awareness of Medicaid impacts and support informed decision-making	Quarterly or as needed	Co-Chairs
Influencers & Decision Makers	Funders & Community Leaders	Impact Reports	Email, presentations, annual report	Demonstrate regional collaboration, outcomes, and funding needs	Quarterly or Annually	Project Coordinator and Co-chairs

Communication Strategies

Audience Type	Audience	Communication Activity	Primary Channels	Objective	Frequency	Lead
Community	Community Based Organizations	Partner Webinars	Webinar	Provide training, answer questions, and strengthen regional coordination	Monthly	Project Coordinator
Community	Community Based Organizations	Communications Toolkit	Website, downloadable resources	Provide flyers, social media graphics, talking points, and translated materials	Update as needed	Project Coordinator
Community	Medicaid Beneficiaries	Public Information Website	WIX website	Provide simple, trustworthy information and connect individuals with local assistance	Continuous	Project Coordinator
Community	Medicaid Beneficiaries	Community Outreach Campaign	Community partners, flyers, social media, events	Increase awareness of deadlines, eligibility changes, and where to get help	Ongoing	Community Partners supported by the Task Force
Community	West Michigan Media	Media Relations	Press releases, interviews, media briefings	Increase public awareness of Medicaid changes and highlight community impact	As needed	Co-chairs and Project Coordinator
Cross-cutting	All Audiences	Message Coordination	Editorial calendar, website, newsletters, webinars	Ensure all audiences receive consistent, timely, and accurate messaging across communication channels	Monthly	Project Coordinator

New Website!

www.westmimedicaid.org



 West Michigan Medicaid Task Force

[Enrollment Resources](#)

[Outreach Materials](#)

[Partner Network](#)

[Training & Education](#)

**Keep West Michigan
Covered. Together.**

Enrollment Resources

Renew Coverage, FAQs,
Find Help

Outreach Materials

Resources, Events, Toolkits

Partner Network

Find Partners in West
Michigan

Training and Education

Training Opportunities for
Service Providers

Workgroup Restructure

Community Navigation & Medicaid Support Collaborative

Community of practice to strengthen the network front-line supporters of medicaid enrollment, like CHWs, navigators, enrollment assisters, and trusted community organizations through collaboration, training, case consultation, and resource coordination.

Information & Outreach Coordination Workgroup

Identify and utilize clear, accessible promotional materials and outreach strategies that help community members understand Medicaid changes and maintain coverage.

Monitoring & Evaluation Workgroup

Monitor and analyze community impact, and provide data-driven recommendations to inform task force priorities and communications.

Workgroup Updates

Adjourn

Co

Next Meeting:

Monday, October 19

12:30-2:00 PM

MSU Extension Office